

Running Paws, LLC

Welcome Message

Hello and thank you for joining our pack! Please read all of our policies before booking. We look forward to taking care of part of your family!

Covid-19 Policy

- Please alert us immediately if there is a positive Covid case in the household. We are unable to walk the dog for a minimum of 7 days. We understand that the CDC has their guidelines. These guidelines are what we feel collectively as a company makes us feel the most protected for ourselves and our surrounding personal communities

Vaccine Policy

All dogs need to be up to date on vaccines. This includes: bordetella, rabies, kennel cough documents will need to be imputed into Pet Pocketbook under "Family profile" specifically under your pets profile. Pet Pocketbook will notify us when vaccines are close to due. Pet Pocketbook will send you and us a warning email.

Flea and Tick Policy

The owners have to agree and acknowledge that the dog will be on flea and tick meds and understand that we are not held responsible for tick borne diseases.

Liability

The client signature of understanding inherent risk of dogs playing and running around in the woods. Some injuries that can occur or cuts on paws, soft tissue injuries (sprain strains). We are not responsible for emergency veterinary costs.

If your dog has food allergies, treats will need to be provided by the owner.

Cancellation Policy

Cancellations for walks need to be made **at least 24 hours in advance**. Cancellations made less than 24 hours in advance will be charged the full service fee.

Cancellations for overnight need to be made **at least 7 days in advance, or the deposit is non-refundable**

Waking Times

OFF LEASH = 10am, 11am, 1pm, 2:30pm

ON LEASH= Flexible with current walking schedule

- Please understand that working with animals requires flexibility with timing.

Group Sizes

For the first 1-2 weeks your dog will be in a “probationary” period where the dog will be one on one and taught the leash skills of walking in the pack. In this. Within the “probationary” period we will slowly introduce your dog into the structure of our walks. This includes: jumping in and out of car, traveling in car with other dogs, meeting other dogs. Your dog will learn how to walk on leash without excessive pulling. This is both for on and off leash services. Specifically for off leash hikes your dog will be put on a long line to ensure safety and we will slowly decrease the length of line. Your dog will learn how to walk on leash without excessive pulling. For walking we prioritize clients that request 3 to 5 walks a week with us.

Leash Policy & Walk Pricing

- On leash: your dog will **not** have GPS collar, on leash in neighborhood or neighboring areas
- Off leash: your dog will be wearing GPS tracking caller for the first week
- **Identification tag policy.** Your dog is required to wear a tag for identification with the pet name and some sort of owner contact information. Without an identification tag you understand the risk
- Town license: Your dog is required to be licensed with your town.
- **Pricing:**
 - \$29 for 30mins
 - \$39 for 60mins

Inclement Weather Policy

In, rain, we walk in the rain, even pouring rain. In lightning and thunder, we do what we call a swimming pool rule. If lightning is heard we will walk back to the car and wait 10 minutes, if we hear another thunder we will wait 10 more minutes (hour walks). If storm continues for hour walk, walk will be over. We tried to make sure all dogs were able to go to the bathroom despite the weather

In snow if conditions are safe to drive in we will try our best to be on schedule. In the morning shoveling out and traffic causes interruptions in our scheduling. We will make sure to stay on schedule as close as possible. If the roads are deemed too unsafe to drive into Newton then we will be notifying clients 24 hours prior to the snow. Time Box may be pushed an hour later to allow time for safe transit.

Overnight Policy

- For overnights we prioritize our current weekly walking clients

- Minimum number of two nights
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- Cancellations for overnights need to be made at least a week in advance from the starting date of services. Failure to do so will allow us to keep 30% of total overnight.
- Before you return, the sheets will be cleaned and the bed will be made, the kitchen will be tidied, in the bathroom as well. Our goal is for you to come home to a tired dog and a clean home not worrying about having to deal with the house or dog.
 - **Dog care:** the dogs will get fed, walked three times a day at least and given all the love
 - **House care:** please let us know any chores you need to be done. Default chores will be: trash will be taken out, mail will be collected, house plants/ garden can be watered, anything else you can think of
 - **Pricing:**
 - 130\$ per day One dog
 - 175\$ per day Two dog

Extra Services

- **Bath time** your dog will be towels off when dropped off which is included .
(Please leave a towel by your dog's leash). If your dog gets extremely muddy we will text you and allow you to choose an additional bathing service.
Pricing:
 - Towel dry \$40
 - Blow dry \$60
- **Cleaning Services** if your dog becomes ill in the car it is the owners responsibility to pay for any cleaning fees associated with the mess (pee/poop/vomit) which can include:
 - Car Detail - \$100
 - Other dog washes/ extra labor time
- **Pickup/Dropoff** your dog can be picked up/dropped off in newton free of charge however if outside of Newton 1\$ per mile

